

# Proven Interoperability Solutions

## RIMINI CONNECT SOLUTIONS

- › Rimini Connect for™ Browsers
- › Rimini Connect™ Console
- › Rimini Connect™ for OS
- › Rimini Connect™ for Java
- › Rimini Connect™ for Email

## Rimini Connect™ Solutions

The Rimini Connect portfolio is designed to keep existing enterprise software running seamlessly in a world of ever-changing technology.

Traditionally, enterprise software interoperability is maintained through a compatibility matrix – requiring costly upgrades or risky, home-grown solutions. Rimini Connect™ solutions enable CIOs to proactively address common interoperability challenges with enterprise software, helping minimize operational risks to their business at a fraction of the cost while providing the freedom to pursue meaningful innovation at their own pace.

For infrastructure teams, we provide options to tackle interoperability issues with new components of your technology stack and existing enterprise software without the need for upgrades, downtime, or operational disruptions. Rimini Connect™ Console also provides a real-time view of deployment of Rimini Connect services and related system resources enabling in-depth analysis and diagnosis of logs and alerts offering enterprise-wide single-pane-of-glass visibility.<sup>1</sup>

## Plan For Your Business Needs

Rimini Connect expands options for your technology roadmaps. Our interoperability specialists offer technology roadmap consultations to ready you for upcoming changes in technology stacks and enterprise software. When combined with Rimini Connect interoperability solutions, organizations can choose to invest their resources in upgrading the components that have the greatest impact on the business.

Rimini Connect solutions have been proven over time. Rimini Street has successfully resolved thousands of compatibility issues on behalf of our clients since we were founded in 2005. Rimini Connect is built on those experiences and provides a suite of seamless interoperability solutions that eliminate compatibility surprises. Additionally, Rimini Connect interoperability solutions are fully supported by Rimini Street giving you peace of mind that our experienced team is there to support you.

<sup>1</sup> Rimini Connect Console is immediately available for Rimini Connect for Browsers and will be available for additional Rimini Connect solutions in the future

## RISKS WITH TRADITIONAL APPROACH:

- › Reactive approaches to compatibility lead to compatibility matrixes that are costly to maintain
- › Risk of costly enterprise software upgrades disrupting and introducing additional compatibility issues
- › A reactive approach to compatibility issues encourages rapid reaction and internal development of unproven solutions.



Anything could go wrong, so you've got to make sure everything works with each other. Now, your job, well, it's about uptime and making sure you deliver on customer and employee experience. But, you don't have the resources, you don't have the time, you don't have the talent to be able to deliver on that. Imagine if there was a service that could actually give you that peace of mind. That's what Rimini Connect is all about.

**R "Ray" Wang**  
CEO  
Constellation Research, Inc.

## Business Lifecycle Risks and Solutions

As technology stacks advance to offer new or improved features, compatibility with enterprise software often becomes challenging. Updates to technology stacks are now a common occurrence. For example, Windows<sup>2</sup> clients receive updates at least once a month, while Chrome browsers<sup>3</sup> receive full updates approximately every six weeks. When combined with enterprise software that is infrequently updated (averaging 5-10 years)<sup>4</sup>, this creates a complex interdependent and ever-expanding compatibility matrix.

For most organizations, the cost of maintaining a complex compatibility matrix ensuring the functionality of existing enterprise software that doesn't need to be upgraded is costly and consumes resources that could be spent on projects that drive competitive advantages.

When incompatibilities arise, infrastructure teams often have little choice but to react with a home-grown solution to avoid business disruption and downtime. The alternative—upgrading the organization's enterprise software—can be even more expensive. Upgrading often requires interrupting business productivity and may lead to additional unforeseen compatibility issues with other components of the technology stack. Time and resources needed to manage these updates often compete with more strategic projects that could benefit the business.

Installation Component	2023	2024	2025	2026	2027	2028	2029	2030	
Desktop	IE 11	Vendor - Desupport							
	Edge with IE Mode	Mainstream Support							
	Windows 10 - GA 2015	Extended Support		Oct 14, 2025 - Desupport					
	Windows 11	Mainstream Support							
	Windows 12	Expected GA 2025							
	Office 2013 - GA 2013	Apr 1, 2023 - Desupport							
	Office 2016 - GA 2015	Extended Support		Oct 14, 2025 - Desupport					
Microsoft 365 - GA 2015	Mainstream Support								
Application	SAP 4.6	Rimini Support							
	SAP ECC 6	Rimini Support							
	NetWeaver	Rimini Support							
	Business Objects	Rimini Support							
Tech Stack	Windows Server 2008 (R2)	Vendor - Desupport							
	Windows Server 2012 (R2)	ESU Vendor - Desupport							
	Windows Server 2016	Mainstream Extended Security Updates					Jan 12, 2027 Vendor - Desupport		
	Windows Server 2019	Mainstream Extended Security Updates					Jan 9, 2029		
	Windows Server 2022	Mainstream Support							
	Windows Server 2025	Expected GA Fall 2024							
	MS*SQL Server 2008 (R2)	2019 Vendor - Desupport							
	MS*SQL Server 2012	2022 Vendor - Desupport							
	MS*SQL Server 2014	Extended Support		ESU 7/10/24		7/12/27 Vendor - Desupport			
	MS*SQL Server 2016	Mainstream Support				Extended Support 7/14/26			
MS*SQL Server 2019	Mainstream Support				Extended Support 3/1/25 *no SPs announced yet				
MS*SQL Server 2022	Mainstream Support				Extended Support 1/11/28				

## Make Interoperability Issues a Thing of the Past

The Rimini Connect platform helps clients avoid risk of business disruption with proven interoperability solutions. We make it possible to decouple your existing enterprise software from your technology stack, proactively managing each roadmap independently. Our platform gives you the agility to extend the life of your enterprise software and gain a competitive advantage by avoiding rushed, unnecessary, and costly ERP upgrades. The Rimini Connect solution enables allocation of budget and resources for projects that truly benefit your business.

<sup>2</sup> Microsoft: [Update release cycle for Windows clients](#)  
<sup>3</sup> Google Support: [Manage Chrome Updates \(Chrome Enterprise Core\)](#)  
<sup>4</sup> ERP SoftwareBlog: [How Often Should You Upgrade Your ERP Software?](#)

## KEY BENEFITS

### Maximize system value

Run your ERP for years without interoperability constraints or vendor upgrades, with a single pane of glass for easy management. Join Rimini Street clients freeing up millions of dollars for strategic projects.

### Take a proactive approach

Avoid interoperability risk while getting the latest compliance, security and performance enhancements in your technology stack. Plus, access expert roadmapping services to prepare for future technology updates.

### Accelerate IT modernization

Integrate best-fit technologies with your existing, agile ERP, adding new functionality and unlocking the latest features, including AI and performance enhancements.

### Avoid unnecessary costs

Increase business uptime and productivity by passing on unnecessary enterprise software upgrades with no proven competitive advantage

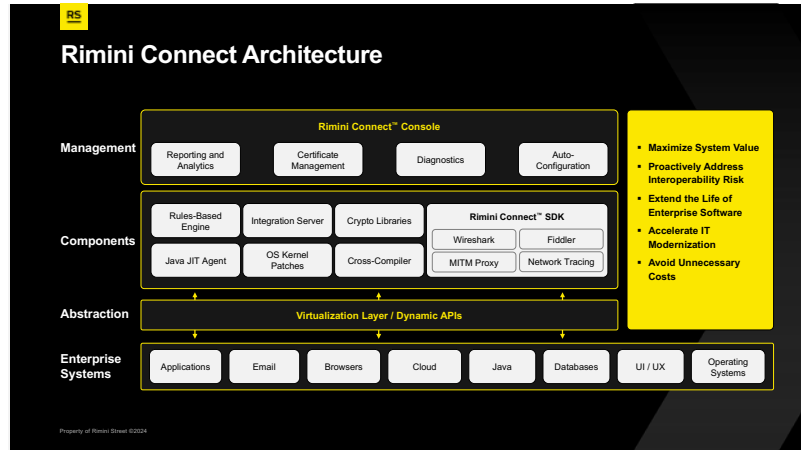


*Clients are amazed at what's possible because they are usually only aware of options provided by vendors. Our solutions really help clients take control of their technology roadmap.*

—  
**Desmond Whitt**  
VP & GM, Rimini Connect  
Rimini Street

## The Rimini Street Solution

The Rimini Connect suite is a proven solution that acts as a virtual abstraction layer insulating enterprise software from changes when interfacing with external technology. Conceptually, Rimini Connect “bubble wraps” your ERP system to protect it against change. Communications with new APIs are translated by Rimini Connect allowing seamless interoperability when upgrading to the latest operating system, browser, Java, and email versions – without requiring Oracle or SAP upgrades or patches. Additionally, the Rimini Connect team can develop tailored solutions to address custom interoperability issues clients may face.



## Traditional Compatibility Approaches are Reactive.

Traditionally, enterprise software vendors release patches or create new software versions whenever there are changes to an interface. This approach was more manageable when enterprise software and technology stacks were simpler. However, in today's environment, upgrading enterprise software has become expensive, requires substantial downtime for installation and testing, and can significantly disrupt business productivity.

Some organizations attempt to find internal solutions to address incompatibilities and ensure their enterprise software ecosystems run smoothly. However, this approach requires significant internal resources to tackle these challenges and to maintain the solution, often without the benefit of years of experience in interoperability and potentially damaging if/when the solution breaks. The costs—both financial and opportunity cost—associated with leveraging internal resources can make achieving a return on investment for interoperability projects difficult.

**Rimini Street**

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