



Rimini Street – Annual Carrier Meeting

November 11, 2024



Rimini Street

Dental PPO – What’s in it for you?



You can choose from a **large network** of carefully selected, pre-screened dentists^{D1}



You’ll typically pay **35-50%** less than the average charges in the same area



Usually your **dentist files dental claims on your behalf**– meaning less paperwork for you

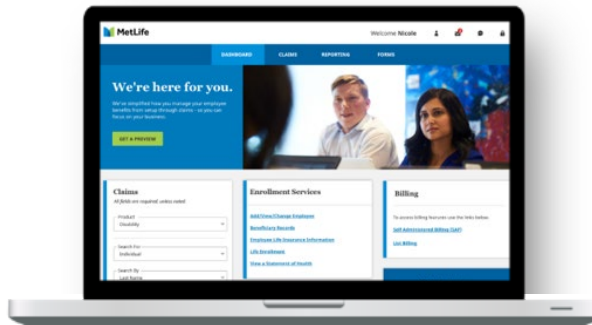


You’ll have easy access to **pre-treatment estimates,^{D3} real-time claims processing** and **24-hour customer service**

Plan Design Summary

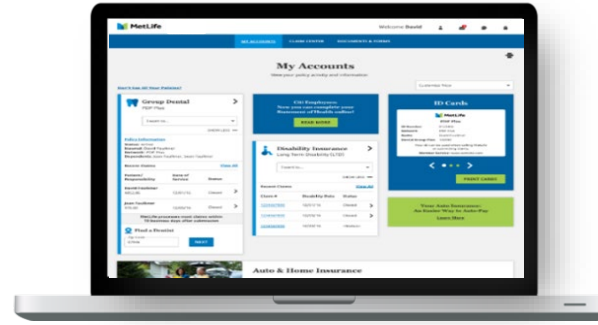
	In Network	Out of Network
Type A	100%	80%
Type B	90%	80%
Type C	70%	50%
Deductible (applies to B & C)	\$50/\$150	\$50/\$150
Annual Maximum	\$2,500	\$1,500
Orthodontia Coverage	Adult & Child	Adult & Child
Orthodontia Lifetime Max	50% up to \$1,500	50% up to \$1,500

All key stakeholders have convenient access to relevant benefits information



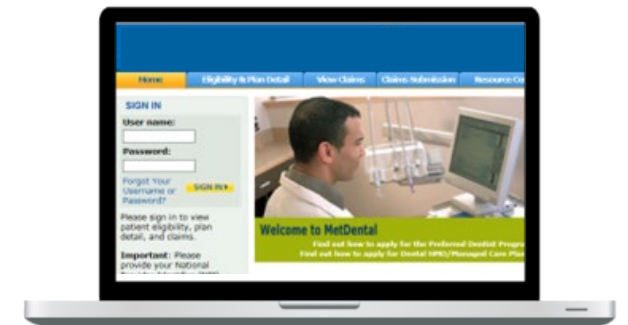
Employer

Offers **employers** tools to help streamline the most important benefit tasks



Employee

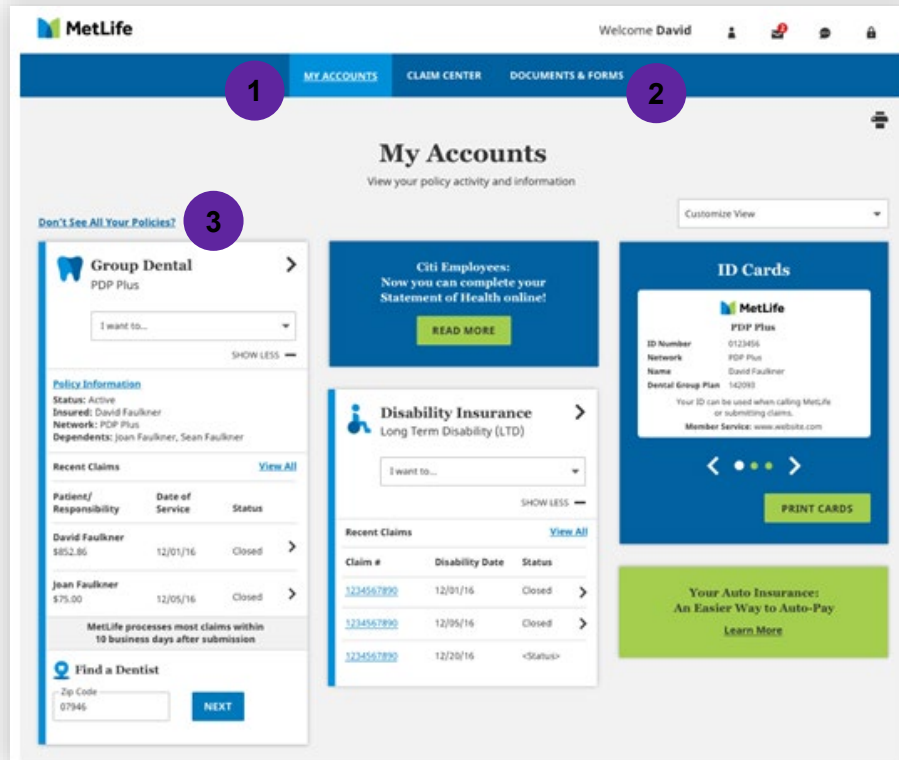
Gives **employees** resources to understand and appreciate their benefits



Dentist

Provides **dentists** quick access to important benefits information and simplifies transactions

You can benefit from MyBenefits



www.metlife.com/mybenefits

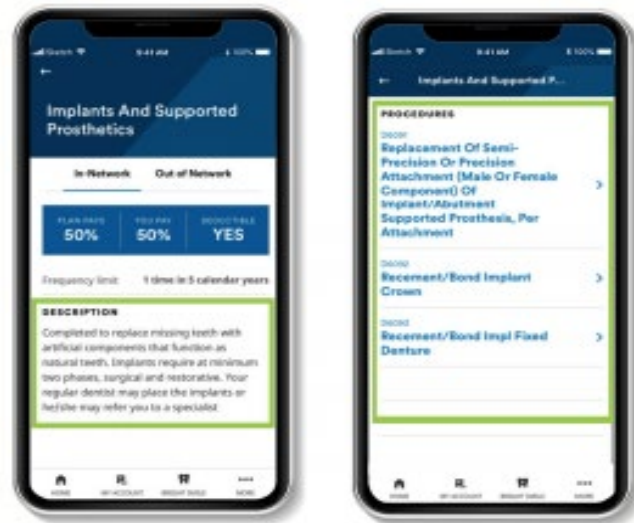
With MyBenefits you can...

- View enrollment status
- Check recent claims and status
- Print ID cards
- Find essential forms
- Update profile information
- Designate beneficiaries
- Access educational tools

- 1 **Customized** product section with additional policy contract and product details
- 2 **Easy access** to Forms, Customer Support and Claims Center
- 3 **Add policies** with the “Don’t see all your policies?” feature

Experience a robust, user-friendly mobile app

Enhanced Procedure Information



Download ID Cards



New procedure category screen featuring:

- Procedure category description
- List of procedures available under that category

- Easy access through “My ID Cards” feature
- Can save multiple ID cards to Mobile App with multiple policies

To use the MetLife mobile app, employees can choose to register at metlife.com/mybenefits from a computer or directly through the app. Certain features of the MetLife Mobile App are not available for all MetLife Dental Plans.

Find a Dental Provider

With MetLife Dental insurance, you can choose from thousands of general dentists and specialists nationwide. You can find the names, addresses, languages spoken and phone numbers of participating dentists by searching our online **Find a Dentist** directory.



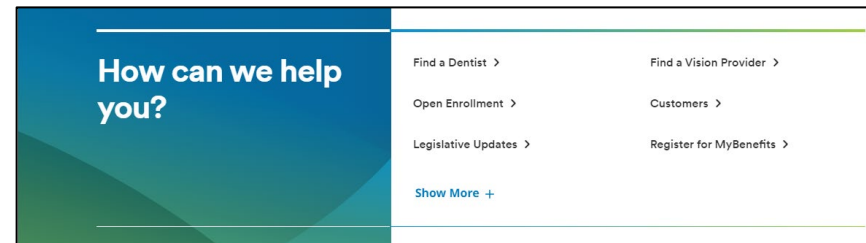
Step 1:

Go to [metlife.com](https://www.metlife.com)



Step 2:

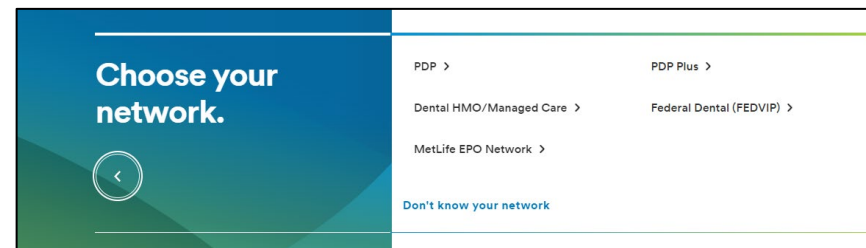
Select "Find a Dentist" next to "How can we help you?"



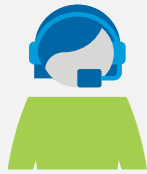
Step 3:

Select "PDP Plus" next to "Choose your network."

Enter your Zip, City or State and select the "Find a Dentist" button. You will then be prompted to select your plan from the list. The plan name is located in your Schedule of Benefits.



The MetLife Virtual Assistant will improve the way employees access their information



Virtual Assistant is an alternate way to complete common tasks.

How can I help you today?



MetLife's Dental Virtual Assistant

An easy-to-use digital tool designed to help employees complete common tasks related to their MetLife PPO Dental benefits, including:



Access coverage information



Get personalized estimates



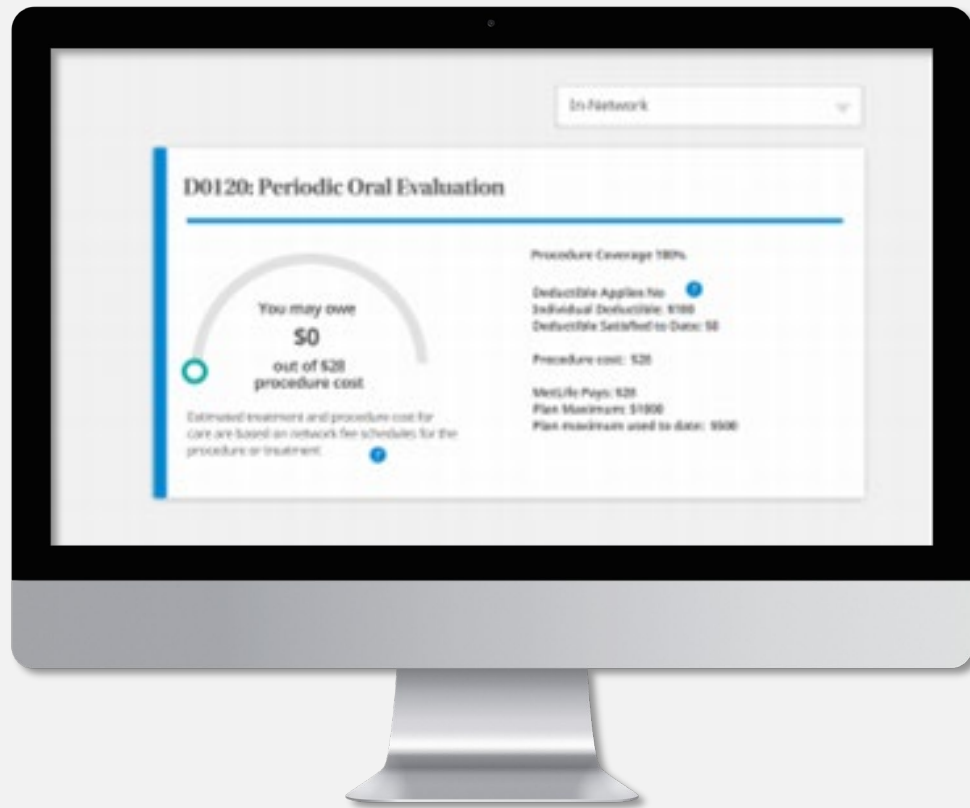
Review claims



metlife.com/mybenefits

When employees log in to MyBenefits, the dental virtual assistant utilizes natural language processing to interpret and respond effectively to dental-related queries.

Utilize our enhanced Procedure Fee Tool



* The Dental Procedure Fee Tool application is provided by an independent vendor. This tool does not provide the payment information used by MetLife when processing your claims. Prior to receiving services, pretreatment estimates through your dentist will provide the most accurate fee and payment information.



View personalized, plan-specific and zip code-based costs for most common procedures



View both in- and out-of-network estimates



Access valuable information on:

- Percent covered
- Plan maximums and frequency limits
- Combined and maximum deductibles